

WOOD and BRASS POLES *Important Notes*

IMPORTANT NOTES for ALL Made to Measure products

- ◆ Once an order is received, IT CANNOT BE CANCELLED or ALTERED for any reason. Please ensure ALL measurements and specifications are correct.
- ◆ When ordering please specify CLEARLY whether the measurement is OVERALL (End of Finial to End of Finial) or POLE LENGTH ONLY.
- ◆ Please specify CLEARLY whether the measurements are METRIC or IMPERIAL.
- ◆ Metric/Imperial Conversion used for Brass and Wood poles
 - 19mm = $\frac{3}{4}$ "
 - 25mm = 1"
 - 32mm = 1 $\frac{1}{4}$ "
 - 38mm = 1 $\frac{1}{2}$ "
 - 51mm = 2"
 - 63mm = 2 $\frac{1}{2}$ "
 - 76mm = 3"
- ◆ TEMPLATES or DRAWINGS are required for ALL Bent or Angled Poles and Tracks, see **pages A39 – A41** for guidelines.
- ◆ 38mm, 51mm, 63mm and 76mm Wood and Brass Poles can be corded with tracking system UNDERNEATH (railway) complete with gliders or on TOP (inverted) complete with rings.
- ◆ 51mm Square poles, Hexagonal Flute poles, Carousel Twist poles and Barley Twist poles are NOT SUITABLE for cording.

GENERAL NOTES for WOODEN Made to Measure Products

- ◆ The large majority of timber used by Hunter & Hyland Ltd is farmed from MANAGED PLANTATIONS and is ENVIRONMENTALLY FRIENDLY
- ◆ All stained and painted wood is available in a Gloss finish, Satin Sheen finish, or Matt finish. The STANDARD finish will be GLOSS, unless you specify otherwise.
- ◆ A COLOUR MATCHING service is available on Stained and Painted wood. Paint colours can be matched to most commercial paint ranges and we can match to a customers existing stain (on sight of sample) see note below. An additional charge is made for this service, please refer to the current Price List for details.
- ◆ Wood is a natural product and its appearance will vary. The different timbers used by Hunter & Hyland will react in different ways to staining, therefore colour variations may occur. Colour variation may also occur with the same wood type, due to different batches of wood being naturally lighter or darker, or due to the grain being tighter or wider. Although every effort will be made to minimise colour variation, we are unable to guarantee a perfect match every time. Actual colours may vary slightly from those shown in the catalogue due to limitations in the printing process. If you have any doubt, please request a sample of your chosen stain/colour.
- ◆ We are unable to guarantee an exact colour match on wood painted to match a fabric or wallcovering etc, due to the construction and make up, the visual illusion of colour and colour combination. It is best left to our discretion to produce the closest colour match.

GENERAL NOTES for BRASS Made To Measure Products

- ✓ TAKE CARE – Household fly spray will ATTACK and break down the Lacquer used on our poles and fittings
- ✓ To clean SOLID BRASS, simply use a dry dusting cloth to wipe it. DO NOT use any chemical cleaners
- ◆ Brass Poles can be CORDED for STRAIGHT RUNS or BAY windows (on Bay Windows the tracking system is inserted underneath only)
- ◆ A RE-POLISHING/RE-LACQUERING service is available on Brass articles. (e.g, Brass Companion Sets, Firescreens, Light Fittings and Door Furniture)
- ◆ We can also offer the production of Bespoke Brass DOOR KICKPLATES and FINGERPLATES
- ◆ All Brass articles can be GOLD PLATED up to 4 microns thickness.